



Mad Science Birthday Party FAQs

<p>Can I bring my own food?</p> <ul style="list-style-type: none"> • Yes! We do not supply food or drink, so please feel free to bring any food and drink you'd like to serve. Please note that we have limited facilities and cannot accommodate banquet type dining. No crockpots, toasters, or similar appliances permitted. Snack foods, cake/cupcakes, and pizza are the best options. There are many local pizza restaurants that will deliver to our facility. 	<p>What's included in the Room Rental Fee?</p> <ul style="list-style-type: none"> • The Party Room Rental Fee includes two hours in a private party room. It also includes supplies like paper plates, napkins, utensils, cake-cutting and serving utensils for all paid party guests. Each private party room has a small fridge/freezer to keep items cold during the show. If you need more room, please ask your party host to store your items in our full-size fridge in our warehouse area.
<p>What is the refund/cancellation policy?</p> <ul style="list-style-type: none"> • Parties rescheduled with less than two weeks' notice will forfeit the deposit. • Parties cancelled with less than two weeks' notice will be charged the full amount. 	<p>What times are parties offered?</p> <ul style="list-style-type: none"> • Parties at the Mad Science Lab are offered at 10:00 am, 11:30 am, 1:00 pm, 2:30 pm, 4:00 pm and 5:30 pm • Parties at your home or other location are offered at 9:00 am, 11:30 am, 2:30 pm, and 5:00 pm
<p>Why host my party at the Mad Science Lab?</p> <ul style="list-style-type: none"> • You get two hours in a private party room. The first hour is the Mad Science Show & Party and the second is yours for cake, snacks, etc. Kids will also have access to our STEM Room, Build-It Lab and other activities in our facility. Plus, we set up and clean up! 	<p>Do you travel? How does that work?</p> <ul style="list-style-type: none"> • We do travel! Mileage charges will apply. The Mad Scientist will arrive approximately 15-20 minutes prior to the designated start time to come in, get set up, and they will be ready to start right at the party start time. At the conclusion of the show they will clean up and depart.
<p>What is your policy on tipping?</p> <ul style="list-style-type: none"> • Your Mad Scientist will be working very hard to make this a special day for your child. Tipping is appreciated. Tips may be given in cash or check directly to your Mad Scientist; tips may also be added to a credit card. Tips typically average between \$30 - \$100. Any amount is appreciated. 	<p>Is this going to make a big ol' mess or what?</p> <ul style="list-style-type: none"> • NOPE! The Mad Scientist cleans up after themselves when they are done! Our Slime, Putty, and Superball making are mess-free! You won't even know we've been there – except the kids will be even happier than they were before the show!
<p>For what ages are your birthday parties appropriate?</p> <ul style="list-style-type: none"> • Our parties are designed for kids ages 5-12. Younger siblings generally watch but do not actively participate in the party and do not make a take-home project. We determine the number of attendees based on the interaction and making of a take-home project. All children under the age of 4 should have immediate adult supervision to ensure the safety of all children at the party. 	<p>Is it okay to have other activities going on while the Mad Scientist is performing?</p> <ul style="list-style-type: none"> • The Mad Scientist will begin at the designated start time and continue until our portion of the entertainment is finished. We will not be able to stop for other activities (i.e. food or cake). For safety reasons, we ask that no food be served during the Mad Science performance.
<p>What do I need to supply to host a party at my house/location?</p> <ul style="list-style-type: none"> • The Mad Scientist will need a table for their equipment. We will provide a tablecloth to protect your furniture. We will also need access to water and electricity, but we do bring water pitchers and extension cords. We will need enough space for kids to sit on the floor in front of the table. If you do not have a table, we can bring one for an additional \$20. 	<p>How far in advance do I need to book my party?</p> <ul style="list-style-type: none"> • Our party schedule fills up quickly. We suggest you book well in advance to get the date and time you want. Generally, at least 4 weeks in advance is recommended.
<p>When do I pay?</p> <ul style="list-style-type: none"> • We require a \$200 non-refundable deposit to book your party. At the conclusion of your party, you will pay the Mad Scientist for the remaining balance of the party. You may pay with cash, check, or sign off on the invoice to have the balance be charged to the credit card used to pay the deposit. 	<p>What if I have a question that is not addressed here?</p> <ul style="list-style-type: none"> • Please call our office at 248-773-8570. Our team of dedicated Mad Scientists will be happy to answer your questions in order to provide an AMAZING experience for your birthday kiddo!